



CITISTAT
DEPARTMENT OF HOUSING
AND COMMUNITY DEVELOPMENT
 CitiStat Reporting Period: November 25 through December 8, 2000

Commissioner (Designee): Paul T. Graziano

Appointment Date: November 1, 2000

Deputy Commissioner (Code Enforcement): Denise Duval

Housing Inspection: Donna Johnson

Legal Enforcement: Michael Braverman

Construction & Building Inspection: Di Di Elmenshaw

Deputy Commissioner (Operations): Otis Rolley

Administration: Bill Colbert (Budgeting), Anu Gadhia (Personnel), Stephen Janes (CDBG)

Community Service: Leslie Leitch (Homeless Serv), Ann Boyd-Ivey (Daycare)

Carlethea Johnson (Headstart), Reggie Scriber (Neighborhood S.C.)

Commercial Revitalization: Kevin Malachi

Neighborhood Revitalization: JoAnn Copes

**PERSONNEL**

	FY2001		FY2000
	Budget.	Filled	Budget
Commissioner's Office	17	18	22
Housing Inspection	200	179	200
Legal Enforcement	4	3	4
Construction & Building Inspection	85	71	85
Administration	39	31	32
Community Service	183	154	184
Commercial Revitalization	6	5	0
Neighborhood Revitalization	56	50	57
	590	511	584

ANNUAL BUDGET

	FY2001	Oct YTD	%
Commissioner's Office	\$2,013,434	\$583,907	29%
Housing Inspection	\$9,968,100	\$3,011,147	30%
Legal Enforcement	\$1,008,211	\$208,010	21%
Construction & Building Inspect.	\$5,221,572	\$1,438,029	28%
Administration	\$2,159,334	\$599,755	28%
Community Service	\$10,326,563	\$2,796,364	27%
Commercial Revitalization	\$322,159	\$45,789	14%
Neighborhood Revitalization	\$3,261,993	\$872,226	27%
	\$34,281,366	\$9,555,227	28%

	2-WEEK REPORTING PERIODS					YEAR-TO-DATE				
	10/14-10/27	0/28-11/1	11/11-11/24	11/25-12/8	% Change	Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	258.0	205.1	221.4	124.8	-43.61%	416.6	124.8	693.4	4,582.8	11
Commissioner's Office	9.3	9.0	6.5	13.5	107.69%	10.4	0.0	16.8	114.0	11
Housing Inspection	42.0	47.9	41.6	15.9	-61.71%	48.2	15.9	96.8	530.3	11
Legal Enforcement	2.0	0.0	0.0	0.0	N/A	0.5	0.0	4.0	6.0	11
Construction & Building Inspection	53.0	56.5	38.0	49.9	31.34%	84.1	38.0	152.0	924.9	11
Administration	0.0	0.0	0.0	0.0	N/A	0.6	0.0	7.0	7.0	11
Community Service	151.7	91.7	102.8	45.5	-55.74%	267.3	45.5	480.5	2,940.5	11
Commercial Revitalization	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	11
Neighborhood Revitalization	0.0	0.0	32.5	0.0	N/A	5.5	0.0	32.5	60.0	11
UNSCHEDULED LEAVE (DAYS)	72.2	71.2	60.1	100.9	67.86%	76.8	53.2	115.4	844.4	11
Commissioner's Office	1.0	0.0	0.0	2.0	N/A	0.9	0.0	7.0	10.0	11
Housing Inspection	20.9	31.8	24.6	48.8	98.41%	27.5	17.8	48.8	302.6	11
Legal Enforcement	0.0	1.0	0.0	0.0	N/A	0.1	0.0	1.0	1.0	11
Construction & Building Inspection	7.9	13.0	9.9	5.0	-49.49%	10.3	3.1	16.6	113.3	11
Administration	5.9	4.2	3.2	6.6	106.25%	5.8	3.2	13.0	63.9	11
Community Service	23.5	16.4	13.3	28.4	113.66%	20.4	11.0	36.0	224.6	11
Commercial Revitalization	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	11
Neighborhood Revitalization	13.0	4.9	9.1	10.1	10.51%	11.7	4.9	24.0	129.0	11
DISABILITY (DAYS)	0.0	2.0	4.5	11.0	144.44%	9.7	0.0	26.0	107.0	11
Commissioner's Office	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	11
Housing Inspection	0.0	2.0	2.5	11.0	340.00%	6.2	0.0	15.0	68.0	11
Legal Enforcement	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	11
Construction & Building Inspection	0.0	0.0	0.0	0.0	N/A	2.0	0.0	10.0	22.0	11
Administration	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	11
Community Service	0.0	0.0	2.0	0.0	N/A	1.5	0.0	4.0	17.0	11
Commercial Revitalization	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	11
Neighborhood Revitalization	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	11
LIGHT DUTY (DAYS)	10.0	8.7	24.2	37.0	52.89%	20.0	8.7	37.0	79.9	4
Commissioner's Office	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	4
Housing Inspection	10.0	8.7	23.2	27.0	16.38%	17.2	8.7	27.0	68.9	4
Legal Enforcement	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	4
Construction & Building Inspection	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	4
Administration	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	4
Community Service	0.0	0.0	1.0	10.0	900.00%	2.8	0.0	10.0	11.0	4
Commercial Revitalization	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	4
Neighborhood Revitalization	0.0	0.0	0.0	0.0	N/A	0.0	0.0	0.0	0.0	4



CITISTAT

EMPLOYEE LEAVE SUMMARY

CitiStat Reporting Period: November 25, 2000 through December 8, 2000

	EMPLOYEES	REQUIRED WORK-DAYS	PRE-APPROVED SICK	NON- SCHEDULED SICK	SICK BANK	SICK X	X UNAPPROVED	ACCIDENT TIME	PERMISSION LEAVE	VACATION	PERSONAL LEAVE	COMP TIME*	FAMILY LEAVE	X w/ PERMISSION	TOTALS
Commissioner's Office	18	180	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.0	0.0	8.0	0.0	0.0	9.0
Housing Inspection	179	1,790	47.0	20.5	0.0	29.0	3.6	11.0	20.0	93.5	21.7	14.6	10.0	0.0	270.9
Legal Enforcement	3	30	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.0	0.0	1.0	0.0	0.0	3.0
Constr & Bldg Inspection	71	710	14.5	5.0	0.0	0.0	0.0	0.0	22.7	45.8	4.5	13.8	0.0	0.0	106.3
Administration	31	310	2.0	4.3	0.0	0.0	0.0	0.0	1.0	4.7	2.3	5.9	0.0	0.0	20.2
Community Service	154	1,540	53.0	18.3	0.0	11.0	0.0	0.0	26.0	64.5	18.6	18.4	0.0	10.0	219.7
Commercial Revitalization	5	50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Neighborhood Revitalization	50	500	12.0	0.8	0.0	0.0	0.0	0.0	7.0	15.7	1.6	10.2	0.0	0.0	47.3
TOTALS	511	5,110	128.5	48.9	0.0	40.0	3.6	11.0	76.7	227.2	48.7	71.8	10.0	10.0	676.4

CitiStat Reporting Period: November 11, 2000 through November 24, 2000

	EMPLOYEES	REQUIRED WORK-DAYS	PRE-APPROVED SICK	NON- SCHEDULED SICK	SICK BANK	SICK X	X UNAPPROVED	ACCIDENT TIME	PERMISSION LEAVE	VACATION	PERSONAL LEAVE	COMP TIME*	FAMILY LEAVE	X w/ PERMISSION	TOTALS
Commissioner's Office	18	162	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.0	0.0	23.1	0.0	0.0	31.1
Housing Inspection	180	1,620	56.0	9.3	0.0	20.0	10.1	2.5	26.5	143.3	24.0	18.5	0.0	4.0	314.3
Legal Enforcement	3	27	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3.6	0.0	1.0	0.0	0.0	4.6
Constr & Bldg Inspection	71	639	3.5	8.0	0.0	0.0	0.3	0.0	15.0	62.0	5.5	17.1	0.0	0.0	111.4
Administration	31	279	4.3	0.0	0.0	0.0	0.0	0.0	0.0	19.5	3.7	5.8	0.0	0.0	33.3
Community Service	153	1,377	46.5	6.8	0.0	9.0	0.0	2.0	35.5	97.9	15.8	23.9	0.0	11.0	248.4
Commercial Revitalization	5	45	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0
Neighborhood Revitalization	50	450	10.0	8.0	0.0	0.0	0.0	0.0	6.0	33.0	3.1	16.7	0.0	0.0	76.8
TOTALS	511	4,599	120.3	32.1	0.0	29.0	10.4	4.5	83.0	368.3	52.1	106.2	0.0	15.0	820.9

Change since Last Period

	EMPLOYEES	REQUIRED WORK-DAYS	PRE-APPROVED SICK	NON- SCHEDULED SICK	SICK BANK	SICK X	X UNAPPROVED	ACCIDENT TIME	PERMISSION LEAVE	VACATION	PERSONAL LEAVE	COMP TIME*	FAMILY LEAVE	X w/ PERMISSION	TOTALS
Commissioner's Office	-	11.1%	-	-	-	-	-	-	-	(87.5%)	-	(65.4%)	-	-	(71.1%)
Housing Inspection	(0.6%)	10.5%	(16.1%)	120.4%	-	45.0%	(64.1%)	340.0%	(24.5%)	(34.7%)	(9.6%)	(21.4%)	-	-	(13.8%)
Legal Enforcement	-	11.1%	-	-	-	-	-	-	-	(44.2%)	-	(3.2%)	-	-	(35.2%)
Constr & Bldg Inspection	-	11.1%	314.3%	(37.5%)	-	-	-	-	51.1%	(26.1%)	(18.2%)	(19.2%)	-	-	(4.6%)
Administration	-	11.1%	(53.5%)	-	-	-	-	-	-	(75.9%)	(37.8%)	0.6%	-	-	(39.5%)
Community Service	0.7%	11.8%	14.0%	167.3%	-	22.2%	-	-	(26.8%)	(34.1%)	17.5%	(23.2%)	-	(9.1%)	(11.6%)
Commercial Revitalization	-	11.1%	-	-	-	-	-	-	-	-	-	-	-	-	-
Neighborhood Revitalization	-	11.1%	19.6%	(90.0%)	-	-	-	-	16.7%	(52.4%)	(47.2%)	(38.8%)	-	-	(38.4%)
TOTALS	-	11.1%	6.8%	52.1%	-	37.9%	(65.2%)	144.4%	(7.6%)	(38.3%)	(6.5%)	(32.4%)	-	(33.3%)	(17.6%)



COMPLAINTS

CitiStat Reporting Period: November 25 through December 8, 2000

CONSTITUENT COMPLAINTS - SUMMARY

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/2	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum	Total	Periods
NEW COMPLAINTS	3011	2727	652	542	-16.9%	1,564	291	3,011	9384	6
# RESOLVED	3370	1949	1975	393	-80.1%	2,092	305	3,370	12552	6
CURRENT BACKLOG*	5902	3529	3206	2564	-20.0%	6,630	3,206	9,520	39782	6
AVERAGE RESOLUTION TIME	NA	411	NA	63.56	NA	64	64	64	64	1

* This data is approximately two weeks behind real time data.

CONSTITUENT COMPLAINTS BY TYPE

Complaint Type	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/2	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum	Total	Periods
VACANT BUILDINGS										
New			141	123	2.7%	132	123	141	264	2
Resolved				132	0.0%	132	132	132	132	1
Average Resolution Time (Target)			30	30		30	30	30	30	2
% Resolved within Target				2%	0.0%	2	2	2	2	1
Current Backlog				275	0.0%	275	275	275	275	1
Average Age of Backlog				68.93	0.0%	69	69	69	69	1
EXTERIOR										
New			129	66	49.0%	98	66	129	195	2
Resolved				46	0.0%	46	46	46	46	1
Average Resolution Time (Target)			30	30		30	30	30	30	2
% Resolved within Target				3%	0.0%	3	3	3	3	1
Current Backlog				552	0.0%	552	552	552	552	1
Average Age of Backlog				69.24	0.0%	69	69	69	69	1
MAINTENANCE										
New			122	109	11.0%	116	109	122	231	2
Resolved				102	0.0%	102	102	102	102	1
Average Resolution Time (Target)			30	30		30	30	30	30	2
% Resolved within Target				5%	0.0%	5	5	5	5	1
Current Backlog				704	0.0%	704	704	704	704	1
Average Age of Backlog				73.09	0.0%	73	73	73	73	1
TRASH & CANS										
New			216	150	31.0%	183	150	216	366	2
Resolved				80	0.0%	80	80	80	80	1
Average Resolution Time (Target)			30	30	0.0%	30	30	30	30	2
% Resolved within Target				6%	0.0%	6	6	6	6	1
Current Backlog				784	0.0%	784	784	784	784	1
Average Age of Backlog				85.65	0.0%	86	86	86	86	1
RODENTS & INSECTS										
New			44	49	11.0%	47	44	49	93	2
Resolved				31	0.0%	31	31	31	31	1
Average Resolution Time (Target)			30	30	0.0%	30	30	30	30	2
% Resolved within Target				20%	0.0%	20	20	20	20	1
Current Backlog				205	0.0%	205	205	205	205	1
Average Age of Backlog				44.71	0.0%	45	45	45	45	1
OTHER										
New			0	45	100.0%	23	0	45	45	2
Resolved				2	0.0%	2	2	2	2	1
Average Resolution Time (Target)			30	30	0.0%	30	30	30	30	2
% Resolved within Target				50%	0.0%	50	50	50	50	1
Current Backlog				44	0.0%	44	44	44	44	1
Average Age of Backlog				39.76	0.0%	40	40	40	40	1



COMPLAINTS

CitiStat Reporting Period: November 25 through December 8, 2000

REQUESTS FOR SERVICE- SUMMARY

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/2	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum	Total	Periods
NEW COMPLAINTS	3011	2727	1819	1099	-39.6%	1,564	291	3,011	9384	6
# RESOLVED	3370	1949		1993	N/A	2,092	305	3,370	12552	6
CURRENT BACKLOG*	5902	3529	1491	1495	0.3%	6,630	3,529	9,520	39782	6
AVERAGE RESOLUTION TIME	NA	NA		62.59	NA	63	63	63	63	1

* This data is approximately two weeks behind real time data.

REQUESTS FOR SERVICE BY TYPE

Complaint Type	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/2	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum	Total	Periods
EMPLOYMENT										
New			9	10	1.0%	10	9	10	19	1
Resolved				11	0.0%	11	11	11	11	1
Average Resolution Time (Target)				10	0.0%	10	10	10	10	1
% Resolved within Target				2%	0.0%	2	2	2	2	1
Current Backlog				241	0.0%	241	241	241	241	1
Average Age of Backlog				76.46	0.0%	76	76	76	76	1
EDUCATION										
New			1	0	100.0%	1	1	1	1	1
Resolved				2	0.0%	2	2	2	2	1
Average Resolution Time (Target)				10	0.0%	10	10	10	10	1
% Resolved within Target				0%	0.0%	0	0	0	0	1
Current Backlog				26	0.0%	26	26	26	26	1
Average Age of Backlog				97.58	0.0%	98	98	98	98	1
INCOME MGMT										
New			10	2	80.0%	6	2	10	12	1
Resolved				2	0.0%		2	2	2	1
Average Resolution Time (Target)				10	0.0%	10	10	10	10	1
% Resolved within Target				0	0.0%	0	0	0	0	1
Current Backlog				36	0.0%	36	36	36	36	1
Average Age of Backlog				76.96	0.0%	77	77	77	77	1
HOUSING										
New			7	27	300.0%	17	7	27	34	1
Resolved				42	0.0%	42	42	42	42	1
Average Resolution Time (Target)				10	0.0%	10	10	10	10	1
% Resolved within Target				5%	0.0%	5	5	5	5	1
Current Backlog				102	0.0%	102	0	0	0	1
Average Age of Backlog				73.9	0.0%	74	74	74	74	1
EMERGENCY ASSISTANCE										
New			1237	806	35.0%	1,022	806	1,237	2043	2
Resolved				1654	0.0%	1,654	1,654	1,654	1654	2
Average Resolution Time (Target)				10	0.0%	10	10	10	10	2
% Resolved within Target				14%	0.0%	14	14	14	14	1
Current Backlog				481	0.0%	481	481	481	481	2
Average Age of Backlog				32.72	0.0%	33	33	33	33	1
NUTRITION										
New			335	196	41.0%	266	196	335	531	1
Resolved				152	0.0%	152	152	152	152	1
Average Resolution Time (Target)				10	0.0%	10	10	10	10	1
% Resolved within Target				48%	0.0%	48	48	48	48	1
Current Backlog				328	0.0%	328	328	328	328	1
Average Age of Backlog				8.67	0.0%	9	9	9	9	1
LINKAGES										
New			220	58	379.0%	139	58	220	278	1
Resolved				130	0.0%	130	130	130	130	1
Average Resolution Time (Target)				10	0.0%	10	10	10	10	1
% Resolved within Target				20%	0.0%	20	20	20	20	1
Current Backlog				281	0.0%	281	281	281	281	1
Average Age of Backlog				71.84	0.0%	72	72	72	72	1



OPEN HOUSING NOTICES

CitiStat Reporting Period: November 25 through December 8, 2000

OPEN NOTICES SUMMARY

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/21	10/28-11/4	11/11-11/18	11/25-12/2		Average	Minimum	Maximum	Total	Periods
Multiple Dwellings	1882	1902	1990	1916	-3.7%	1,871	1,840	1,990	11224	6
Interior Inspections	2066	2064	2147	2103	-2.0%	2,027	1,983	2,147	12160	6
Exterior Inspections	4234	4026	4066	3937	-3.2%	4,152	4,024	4,287	24909	6
Vacant Buildings	13355	13286	13533	13522	-0.1%	13,209	13,049	13,533	79256	6
Zoning	431	461	493	540	9.5%	419	393	493	2511	6
Total	21968	21739	22228	22018	-0.9%	21,677	21,377	22,228	130060	6

The percentage of change remains constant because the activity behind the numbers is not separated.

We are reviewing our ability to breakdown the data.

VACANT BUILDINGS SUMMARY

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/21	10/28-11/4	11/11-11/18	11/25-12/2		Average	Minimum	Maximum	Total	Periods
CENTRAL	709	694	701	700	-0.1%	706	693	719	4237	6
SOUTHEAST	964	950	963	954	-0.9%	949	922	964	5696	6
EASTERN	3998	3988	4060	4042	-0.4%	3,954	3,916	3,998	23724	6
NORTHEAST	350	355	364	357	-1.9%	352	348	355	2110	6
NORTHERN	541	522	545	546	0.2%	532	522	541	3190	6
NORTHWEST	899	872	888	914	2.9%	856	784	899	5134	6
WESTERN	2526	2486	2506	2513	0.3%	2,513	2,486	2,529	15080	6
SOUTHWEST	872	856	886	890	0.5%	861	833	888	5164	6
SOUTHERN	1089	1042	1086	1085	-0.1%	1,045	1,012	1,089	6270	6
COMPLIANCE	1407	1520	1533	1521	-0.8%	1,442	1,398	1,520	8650	6
TOTALS	13355	13286	13533	13522	-0.1%	13,209	13,049	13,355	79256	6

SUMMARY OF OPEN NOTICES BY DISTRICT

	11/11-11-24 REPORTING PERIOD				11/25-12/8 REPORTING PERIOD				% CHANGES			
	90+ Days since action	31-89 Days since action	1-30 Days since action	Totals	90+ Days since action	31-89 Days since action	1-30 Days since action	Totals	90+ Days since action	31-89 Days since action	1-30 Days since action	Totals
DISTRICT												
CENTRAL	366	111	852	1329	364	105	851	1320	-0.5%	-5.4%	-0.1%	-0.7%
SOUTHEAST	769	326	650	1745	828	313	575	1716	7.7%	-4.0%	-11.5%	-1.7%
EASTERN	919	874	2943	4736	1023	996	2691	4710	11.3%	14.0%	-8.6%	-0.5%
NORTHEAST	548	157	753	1458	495	164	755	1414	-9.7%	4.5%	0.3%	-3.0%
NORTHERN	409	190	566	1165	510	163	475	1148	24.7%	-14.2%	-16.1%	-1.5%
NORTHWEST	250	273	1247	1770	167	255	1316	1738	-33.2%	-6.6%	5.5%	-1.8%
WESTERN	728	380	2039	3147	764	578	1792	3134	4.9%	52.1%	-12.1%	-0.4%
SOUTHWEST	85	114	1276	1475	44	133	1276	1453	-48.2%	16.7%	0.0%	-1.5%
SOUTHERN	882	348	808	2038	811	310	956	2077	-8.0%	-10.9%	18.3%	1.9%
COMPLIANCE	1453	247	1295	2995	1302	438	1203	2943	-10.4%	77.3%	-7.1%	-1.7%
ZONING	255	36	79	370	252	25	88	365	-1.2%	-30.6%	11.4%	-1.4%
TOTAL	6664	3056	12508	22228	6560	3480	11978	22018	-1.6%	13.9%	-4.2%	-0.9%



HOUSING INSPECTOR PRODUCTIVITY

CitiStat Reporting Period: November 25 through December 8, 2000

INSPECTION ACTIVITY

	2 -WEEK REPORTING PERIODS					YEAR-TO-DATE				
	10/14-10/27	10/28-11/10	11/11-11/24	11/25-12/8	% Change	Average	Minimum	Maximum	Total	Periods
Total Inspections	8557	6822	7195	8877	23.4%	7,828	6,822	8,709	46970	6
Court Cases	130	78	66	90	36.4%	116	78	140	694	6
Abatements	520	434	342	446	30.4%	412	230	520	2471	6
Citations	136	56	85	48	-43.5%	118	48	156	708	6
IAN's	142	163	125	160	28.0%	180	142	265	1080	6

INSPECTOR PRODUCTIVITY

	11/11 to 11/24			Current 11/25 to 12/8			% CHANGES		
	Days Worked	Total Inspections	Daily Average	Days Worked	Total Inspections	Daily Average	Days Worked	Total Inspections	Daily Average
DISTRICT 1 (Central)	54	644	11.9	48	746	15.7	-12.0%	15.8%	31.7%
Inspector I	16	337	21.1	19	425	22.4	18.8%	26.1%	6.2%
Inspector II	21	194	9.5	29	321	11.3	39.0%	65.5%	18.5%
Inspector III	18	113	6.5	20	78	4.0	11.4%	-31.0%	-38.5%
DISTRICT 2 (Southeast)	48	676	14.1	52	844	16.2	8.3%	24.9%	15.3%
Inspector I	5	121	24.2	0	-	0.0	-100.0%	-100.0%	-100.0%
Inspector II	29	460	15.9	33	694	21.0	13.8%	50.9%	32.6%
Inspector III	14	95	6.8	19	150	7.9	35.7%	57.9%	16.5%
DISTRICT 3 (Eastern)	80	1,146	14.4	81	1,285	15.9	1.9%	12.1%	10.3%
Inspector I	49	912	18.6	50	1,045	20.9	2.0%	14.6%	12.3%
Inspector II	23	192	8.3	22	193	8.8	-4.3%	0.5%	5.2%
Inspector III	8	42	5.6	9	47	17.0	13.3%	11.9%	203.6%
DISTRICT 4 (Northeast)	57	738	13.0	66	902	13.7	15.5%	22.2%	5.9%
Inspector I	31	432	14.2	34	491	14.3	12.8%	13.7%	0.8%
Inspector II	26	306	11.6	31	411	13.1	18.6%	34.3%	13.3%
Inspector III	0	-	0.0	0	-	0.0	#DIV/0!	#DIV/0!	#DIV/0!
DISTRICT 5 (Northern)	43	469	10.9	52	581	11.3	19.8%	23.9%	3.4%
Inspector I	8	167	20.9	10	215	21.5	25.0%	28.7%	3.0%
Inspector II	14	173	12.8	19	261	14.1	37.0%	50.9%	10.1%
Inspector III	22	129	6.0	23	105	4.6	7.0%	-18.6%	-24.0%
DISTRICT 6 (Northwest)	58	827	14.2	70	996	14.3	19.8%	20.4%	0.6%
Inspector I	23	403	17.7	18	309	17.3	-21.5%	-23.3%	-2.4%
Inspector II	35	424	12.0	52	687	13.3	46.5%	62.0%	10.7%
Inspector III	0	-	0.0	0	-	0.0	#DIV/0!	#DIV/0!	#DIV/0!
DISTRICT 7 (Western)	68	1,200	17.7	97	1,666	17.2	42.6%	38.8%	-2.7%
Inspector I	35	888	25.4	51	1,289	25.3	45.7%	45.2%	-0.4%
Inspector II	22	262	11.9	25	277	11.1	13.6%	5.7%	-7.0%
Inspector III	11	50	4.5	20	100	5.0	81.8%	100.0%	10.1%
DISTRICT 8 (Southwest)	48	879	18.5	53	941	17.7	11.6%	7.1%	-4.3%
Inspector I	13	316	24.3	10	252	25.2	-23.1%	-20.3%	3.7%
Inspector II	35	563	16.4	43	689	15.0	24.6%	22.4%	-8.4%
Inspector III	0	-	0.0	0	-	0.0	#DIV/0!	#DIV/0!	#DIV/0!
DISTRICT 9 (Southern)	52	616	11.8	67	916	13.8	29.1%	48.7%	16.7%
Inspector I	23	370	16.1	25	563	23.0	6.5%	52.2%	42.8%
Inspector II	17	172	10.1	27	238	8.8	58.8%	38.4%	-12.9%
Inspector III	12	74	6.4	15	115	7.7	30.4%	55.4%	19.1%
TOTALS	508	7,195	14.2	482	8,877	18.4	-5.1%	23.4%	30.0%



CLEANING & BOARDING

CitiStat Reporting Period: November 25 through December 8, 2000

CLEANING AND BOARDING SUMMARY

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/27	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum	Total	Periods
Work Orders Outstanding	4163	4106	3988	3921	-1.7%	4,527	4,106	4,964	27159	6
Total Work Orders Completed	327	223	365	279	-23.6%	335	217	502	2011	6

CLEANING AND BOARDING ACTIVITY

OUTSTANDING

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/27	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum	Total	Periods
Central	448	442	443	437	-1.4%	466.7	442	487	3267	7
Southeast	152	164	157	155	-1.3%	139.0	111	164	973	7
Eastern *	1039	1,032	1,017	1,062	4.4%	1452.6	1032	1929	10168	7
Northeast	125	129	136	136	0.0%	121.9	112	129	853	7
Northern	139	131	129	119	-7.8%	124.9	107	142	874	7
Northwest	66	58	64	32	-50.0%	176.3	58	286	1234	7
Western	1402	1,360	1,259	1,198	-4.8%	1331.7	1236	1402	9322	7
Southwest	472	477	480	480	0.0%	443.7	417	477	3106	7
Southern	320	313	303	302	-0.3%	317.1	296	335	2220	7
Totals	4163	4,106	3,988	3,921	-1.7%	4573.9	4106	4964	32017	7

*408 deducted due to third party contractor leaving and the work orders were found to have been counted twice

CREATED

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/27	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum	Total	Periods
Central	14	14	22	10	-54.5%	18.7	7	37	131	7
Southeast	19	19	25	9	-64.0%	14.4	1	25	101	7
Eastern	92	56	84	105	25.0%	78.7	8	127	551	7
Northeast	7	8	10	6	-40.0%	5.7	0	18	40	7
Northern	0		-	-	N/A	8.0	0	35	48	6
Northwest	25	7	42	8	-81.0%	29.6	7	53	207	7
Western	98	26	28	38	35.7%	61.7	24	98	432	7
Southwest	38	23	29	13	-55.2%	25.4	18	38	178	7
Southern	13	13	7	23	228.6%	19.3	7	31	135	7
Totals	306	166	247	212	-14.2%	260.4	166	311	1823	7

COMPLETED - PROPERTY MANAGEMENT

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/27	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum	Total	Periods
Central	38	8	16	9	-43.8%	7.7	0	38	54	7
Southeast	11	4	19	3	-84.2%	4.6	0	14	32	7
Eastern	63	46	82	39	-52.4%	69.7	9	150	488	7
Northeast	5	4	3	6	100.0%	4.1	0	10	29	7
Northern	3	5	1	10	900.0%	1.9	0	5	13	7
Northwest	96	7	25	31	24.0%	33.1	0	109	232	7
Western	20	53	114	85	-25.4%	26.3	5	53	184	7
Southwest	10	18	25	11	-56.0%	12.1	0	36	85	7
Southern	3	2	13	7	-46.2%	3.1	0	9	22	7
Totals	249	147	298	201	-32.6%	162.7	89	249	1139	7

COMPLETED - THIRD PARTY

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	10/14-10/27	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum	Total	Periods
Central	0	12	5	7	40.0%	7.4	0	16	52	7
Southeast	24	3	13	8	-38.5%	6.1	0	24	43	7
Eastern	0	17	17	21	23.5%	99.6	0	345	697	7
Northeast	0		-	-	N/A	0.0	0	0	0	7
Northern	6	3	1	-	-100.0%	1.3	0	6	9	7
Northwest	25	8	11	9	-18.2%	13.1	0	43	92	7
Western	2	15	15	14	-6.7%	8.1	0	15	57	7
Southwest	12		1	2	100.0%	2.5	0	12	15	6
Southern	69	18	4	17	325.0%	17.6	0	69	123	7
Totals	138	76	67	78	16.4%	155.4	67	345	1088	7



VEHICLE DATA

CitiStat Reporting Period: November 25 through December 8, 2000

VEHICLE DATA

	2 -WEEK REPORTING PERIODS					YEAR-TO-DATE		
	10/14-10/30	10/28-11/10	11/11-11/24	11/25-12/8		Average	Minimum	Maximum
Total Vehicles	98	98	92	92	0.0%	95	92	98
Code 1					-		0	0
Sedans	0	0	0	0	-	0	0	0
SUV's	0	0	0	0	-	0	0	0
Utility Trucks	4	4	4	4	0.0%	4	4	4
Vans	3	3	3	3	0.0%	3	3	3
Trailers	3	3	3	3	0.0%	3	3	3
Others	16	16	16	16	0.0%	16	16	16
Take Home	0	0	0	0	-	0	0	0
Code 2					-		0	0
Sedans	64	64	58	58	0.0%	61	58	64
SUV's	5	5	5	5	0.0%	5	5	5
Utility Trucks	1	1	1	1	0.0%	1	1	1
Vans	2	2	2	2	0.0%	2	2	2
Trailers	0	0	0	0	-	0	0	0
Others	0	0	0	0	-	0	0	0
Take Home	20	20	4	4	0.0%	12	4	20
Leased Vehicles	0	0	0	0	-	0	0	0



ACQUISITIONS & DISPOSITIONS

CitiStat Reporting Period: November 25 through December 8, 2000

ACQUISITION SUMMARY

	MONTHLY REPORTING				% Change	YEAR-TO-DATE			Total	Periods
	10/14-10/27	10/28-11/10	11/11-11/24	11/25-12/08		Average	Minimum	Maximum		
Number of Properties to be Acquired				741						
Number of Properties w/Appraisals				66						
Current Appraised Value (\$)				\$ 1,082,741						
Number of Properties Acquired *				18						
Number of Lease-hold Acquisitions				11						
Number of Ground Rent Acquisitions				7						
Number of Active Projects				32						
Number of Completed Projects				1						
Average Acquisition time (days)				319		#DIV/0!	0	0	0	0
Initial Processing Time **				37						
Taking				319						
Settlements				ND						

* Only 1 completed property had a reported Owner Ltr Date

DISPOSITION SUMMARY

	MONTHLY REPORTING				% Change	YEAR-TO-DATE			Total	Periods
	10/14-10/27	10/28-11/10	11/11-11/24	11/25-12/08		Average	Minimum	Maximum		
Number of Properties to be Disposed										
Completed Dispositions (#)										
Current age of the Inventory (days)										
Average time to complete Disposition (days)										

PROJECT STATUS

	MONTHLY REPORTING				% CHANGE	YEAR-TO-DATE				
	10/14-10/27	10/28-11/10	11/11-11/24	11/25-12/08		Average	Minimum	Maximum	Total	Periods
Project 1										
# of Properties to be Acquired				20						
Property Value				#####						
# of Properties Acquired				0						
% Complete				0%						
Project 2										
# of Properties to be Acquired				5						
Property Value				\$ 15,500.00						
# of Properties Acquired				0						
% Complete				0%						
Project 3										
# of Properties to be Acquired				16						
Property Value				\$ 44,800.00						
# of Properties Acquired				0						
% Complete				0%						
Project 4										
# of Properties to be Acquired				46						
Property Value				\$ 15,040.00						
# of Properties Acquired				0						
% Complete				0%						
Project 5										
# of Properties to be Acquired				17						
Property Value				\$ 60,497.00						
# of Properties Acquired				0						
% Complete				0%						
Project 6										
# of Properties to be Acquired				7						
Property Value				#####						
# of Properties Acquired				0						
% Complete				0%						
Project 7										
# of Properties to be Acquired										
Property Value										
# of Properties Acquired										
% Complete										